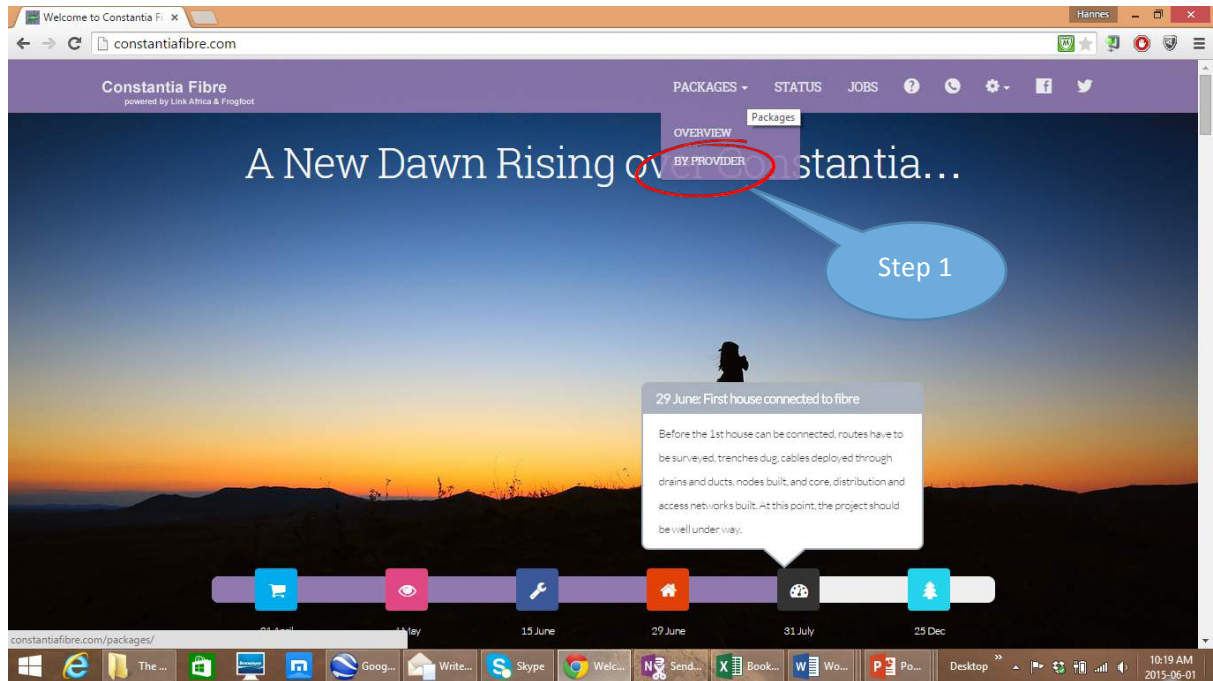
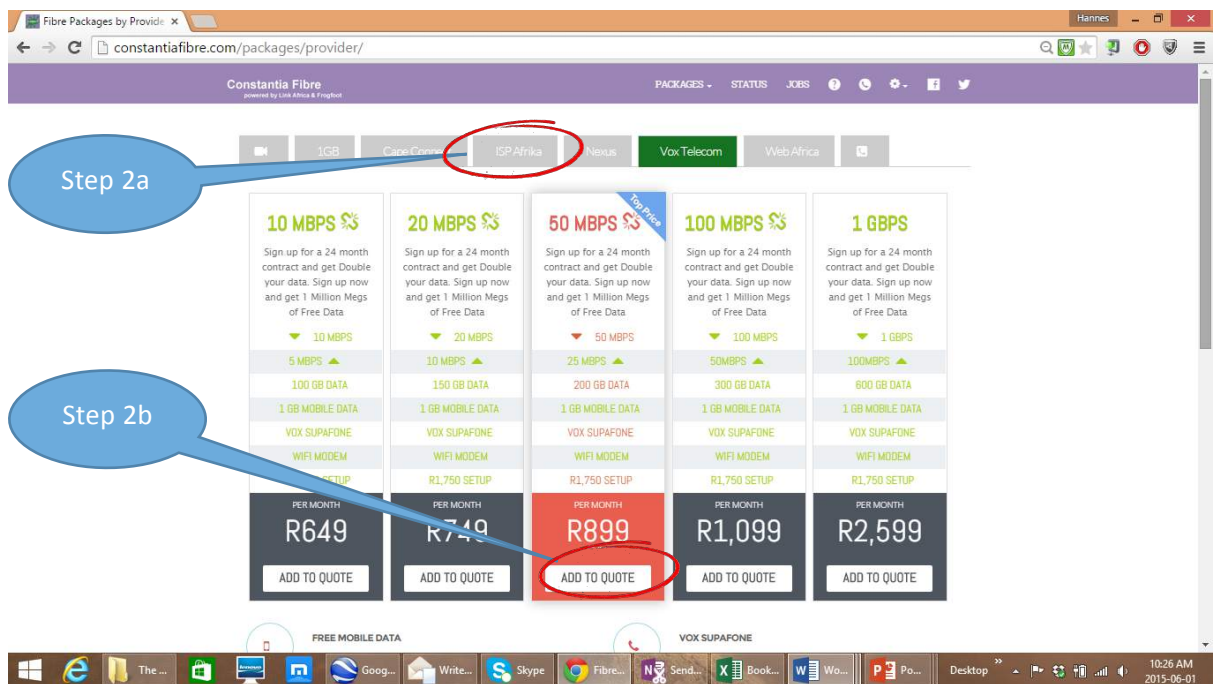


How to order a fibre package from an ISP on the www.constantiafibre.com portal

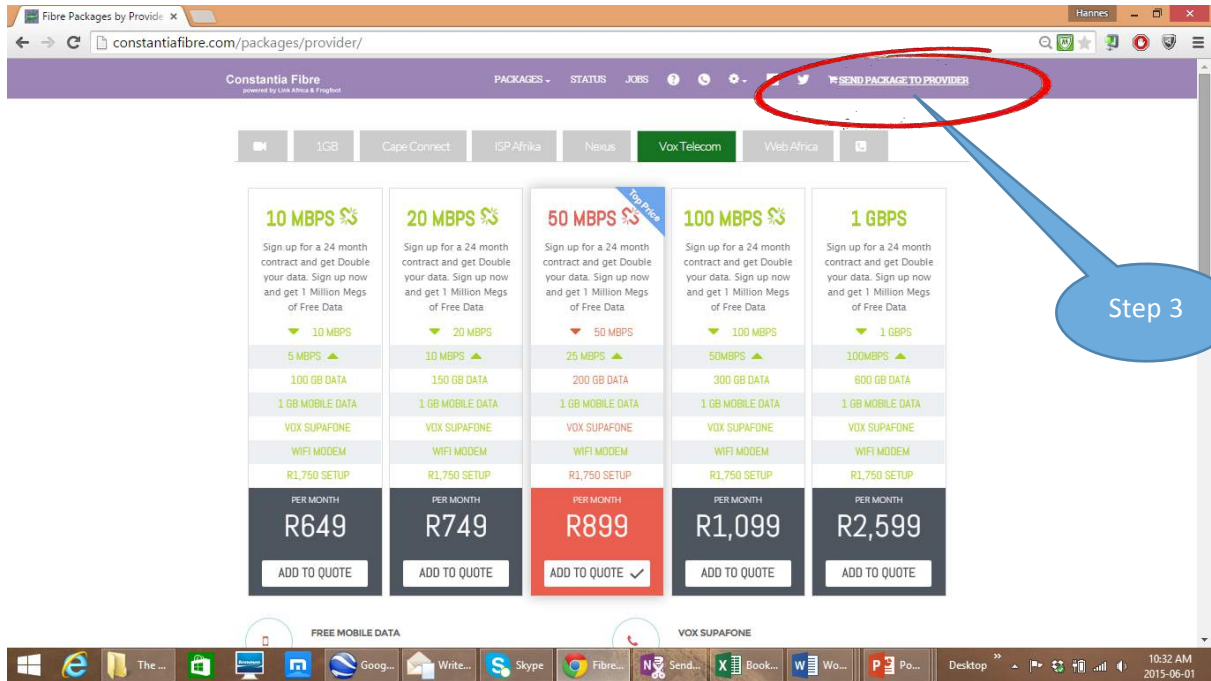
STEP 1: Go to the portal and hover over the **PACKAGES** tab, then click on **BY PROVIDER**



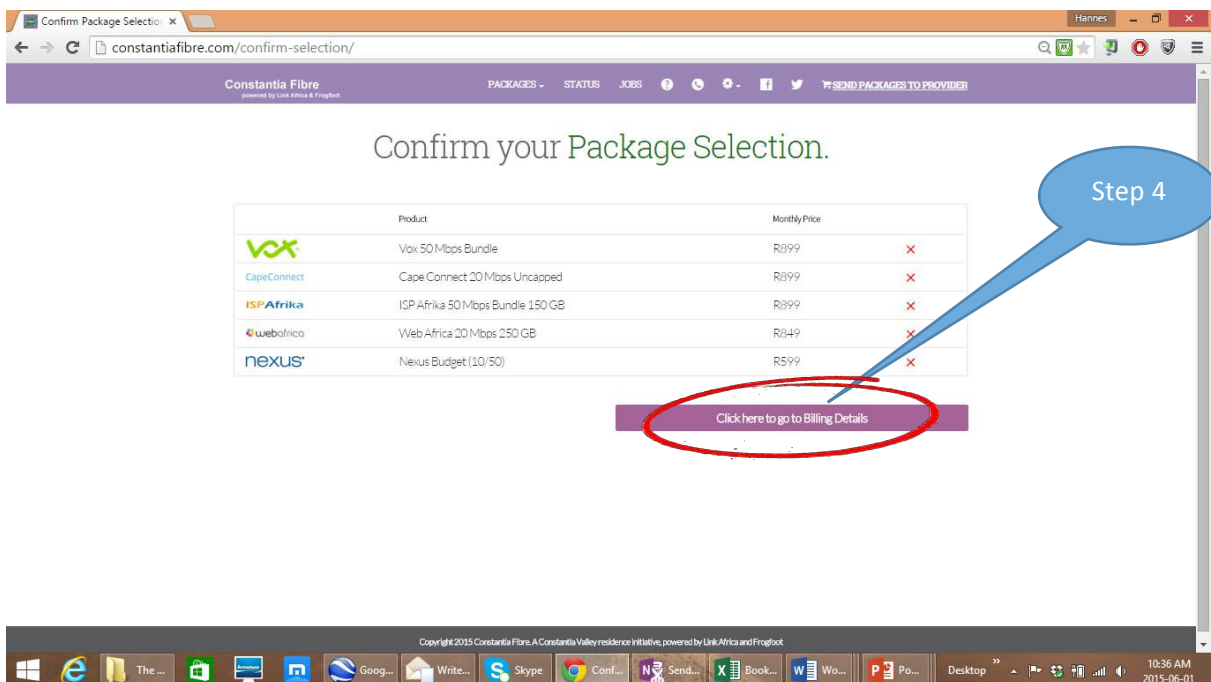
STEP 2: Select & click on any ISP tab to display the packages offered by that ISP. Then click on the **ADD TO QUOTE** button below any ISP packages you would like to have feedback on. Add as many ISP packages as you like (from the same or various ISP's).



STEP 3: Click on the tab that appears at the top right called : **SEND PACKAGE TO PROVIDER**



STEP 4: A list of your chosen packages will appear. You can remove any you don't want. Then click on **CLICK HERE to go to BILLING DETAILS**.



STEP 5: Fill in your contact details. All fields marked with a red asterisk are compulsory.

Click on **CLICK HERE to confirm enquiry to provider**.

We will send off an email to the service provider(s) with a request to contact you with quotes.

The screenshot shows a web browser window displaying the 'Confirm Enquiry' page on the Constantia Fibre website. The page has a purple header with navigation links for 'PACKAGES', 'STATUS', 'JOBS', and a 'SEND PACKAGES TO PROVIDER' button. Below the header, there is a login section with a checkbox and a link. The main content area is divided into two sections: 'Contact Details' and 'Additional Information'. The 'Contact Details' section contains several input fields, some marked with a red asterisk to indicate they are compulsory: 'First Name*' (filled with 'Hannes'), 'Last Name*' (filled with 'Pieterse'), 'Company Name (optional)' (filled with 'Frogfoot Networks'), 'Email Address*' (filled with 'hannes@frogfoot.com'), 'Phone*' (filled with '0214487225'), 'Full address*' (filled with 'Waverley Business Park, Cape Town'), and 'Password (so you can come back and check status)*' (filled with dots). The 'Additional Information' section has a large text area for 'Comments to your enquiry for ISP'. At the bottom of the form, a purple button with the text 'Click here to confirm enquiry to provider' is circled in red. A blue callout bubble with the text 'Step 5' points to this button. The browser's address bar shows 'constantiafibre.com/confirm-enquiry/'. The Windows taskbar is visible at the bottom of the screen.

What is next?

- The ISP(s) will contact you shortly thereafter.
- Choose the ISP that impresses you the most and sign up with them as soon as possible.
- The ISP will order your fibre link from Frogfoot Networks and Link Africa. Link Africa will make an appointment with you to discuss how best to bring the fibre onto your property. Remember that the main fibre ring must first be installed past your house for this access into your property to happen.
- After installation, Frogfoot will arrange to visit and install the CPE (Client Premise Equipment) and hand over the link to your chosen ISP.

Happy surfing!

Please contact ftth@frogfoot.com for any help.

Proudly brought to you by LinkAfrica and Frogfoot Networks.

